

# Can Office 365 make your (professional) life easier?

Jonathan Berry, MD

Jason Freed, MD

# Our Premise



- Our institution, BILH, rolled out Office 365, but we received no training on the many features it has that can improve our workflows.
- We recognized that this same process has occurred in other institutions.
- Objective: Create a session focused on 13 “micro-skills” that can improve efficiency of practice and coordination among research/clinical teams.

# Disclaimers

Notes



Outlook Calendar



Scheduling Strategy #1:  
Responding as a meeting invite

Click

Reply Reply all Forward Flag and Mark as Legal Ca... Read / Unread

Meeting

OL

O'Loughlin, Lauren (BIDMC - Medicine Administration)  
To: Freed, Jason A (HMFP - Hematology and Hematologic Malignancies)

Reply Reply all Forward

Wed 1/24/2024 5:

Hi Jason!  
Wondering if you'd have any time to meet in the next couple weeks (ideally the week of 2/5/24 - Tues PM, Weds AM, Thurs PM (but can move things around to be flexible)) to discuss some hem/onc med ed career questions, plus touch base about the tissue is the issue paper if we have time?  
Thank you!  
Lauren

**Lauren O'Loughlin, MD**  
Hematology/Oncology Fellow, PGY-4  
Beth Israel Deaconess Medical Center  
Pager: 36472 | Email: [lolough1@bidmc.harvard.edu](mailto:lolough1@bidmc.harvard.edu)

Either day works for me. Yes, I can do that. Let me check and get back to you.

Reply Forward

Reply

Reply all

Forward

Flag and Mark as Legal Ca...

Read / Unread



Move & delete

Block

Rules

Respond

Meeting

Find

Discover groups

Customize

Meeting

Create a meeting request from this message.

Click

O'Loughlin, Lauren (BIDMC - Medicine Administration)

To: Freed, Jason A (HMFP - Hematology and Hematologic Malignancies)

Hi Jason!

Wondering if you'd have any time to meet in the next couple weeks (ideally the week of 2/5/24 - Tues PM, Wed PM, or Thurs PM) to discuss some hem/onc med ed career questions, plus touch base about the tissue is the issue paper if we have time.

Thank you!

Lauren

**Lauren O'Loughlin, MD**

Hematology/Oncology Fellow, PGY-4

Beth Israel Deaconess Medical Center

Pager: 36472 | Email: [lolough1@bidmc.harvard.edu](mailto:lolough1@bidmc.harvard.edu)

Either day works for me.

Yes, I can do that.

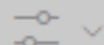
Let me check and get back to you.

Reply

Forward



Delete



Busy

15 minutes before



Scheduling poll

Cisco Webex Sch

You haven't sent this meeting invitation yet.

Send



Calendar



## RE: Meeting



O'Loughlin, Lauren (BIDMC - Medicine Administration) X

Optional

### Suggested times

Preferences

Tue 2/6

12:00 PM - 12:30 PM

Available: Everyone

Tue 2/6

12:30 PM - 1:00 PM

Available: Everyone

Tue 2/6

1:00 PM - 1:30 PM

Available: Everyone



2/6/2024



12:00 PM



All day



Time zones

2/6/2024



12:30 PM



Don't repeat



Search for a room or location



Teams meeting

Today



February 6, 2024

Tue

6

12 PM

Schedule remaining CET sessions

1 PM

Make 0365 slides

2 PM

**Career and Paper**

<https://harvard.zoom.us/j/3266616889?pwd=YXY2ZWZlVnZiQXRkNk1sV2cyUGRYZz09>  
Freed, Jason A (HMFP - Hematology and Hematologic Malignancies)

3 PM

LLM reasoning study check in weekly meeting Jon Chen's Zoom meeting room: <https://stanford.zoom.us/j/6347>

Meet with Chris re: fellowships

4 PM

Heme/Onc Pathology Meeting

<https://harvard.zoom.us/j/92381772935?pwd=UmFNREZwNFBaU0FKZ1Ayb29zMmM1Zz09>  
Bugg, Janine (BIDMC - Behavioral Neurology Unit)

6 PM

# Scheduling Strategy #1: Responding as a meeting invite

**Best Use:** One person asking to meet with you and they offered times

**...or they keep their outlook calendar updated**

# Scheduling Strategy #2: Bookings



Microsoft 365 →

## Apps

- Outlook
- OneDrive
- Word
- Excel
- PowerPoint
- OneNote
- SharePoint
- Teams
- Delve
- Whiteboard
- Calendar
- Forms
- Bookings
- BILH - Work...
- Planner
- Lists
- Visio
- Project
- To Do
- Zoom

Explore all your Apps →



Outlook

Home View Help

New mail

Deleted Items 1521

Sent Items 3

Add favorite

Folders

Inbox 47

- Apheresis
- Case Reviews
- CV
- Important forms
- Intern Schedule
- Journal Club Ideas 1
- Signouts
- Tumor Board

KRE Mah

DIA Sch

[Ext HT 8

[Dra Jaso

[Ext Eller

Tran Uhl,

call : Free



## Freed, Jason A (HMFP - Hematology and Hematologic Malignancies)

Booking page



**Public** These will appear on your booking page



Office hours

1 HR



# < Office hours

Share

Delete

Save

## Schedule customization ⓘ



Use my regular meeting hours ▾

[See regular meeting hours](#)



Hide advanced options



Buffer time before meeting

0 mins ▾

Buffer time after meeting

0 mins ▾

Limit start time to

30-min intervals ▾

Office hours • 60 mins



Minimum lead time

8 hrs ▾

Maximum lead time

Custom ▾

365 days



## Email reminders

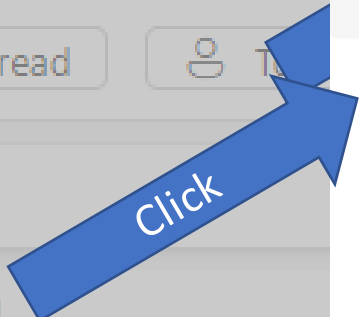


Send reminder emails to the person booking time with you before the appointment.

[+ Add an email reminder](#)



- My zoom link
- Signature with bookings link
- Outlook Web Signature
- Signature
- Signatures...



Attachments Unread [Person icon] [Flag icon] Flagged [Exclamation mark icon] High importance [Down arrow icon] [Share icon] [More icon]

Meeting


Send [Down arrow icon]

From: jfreed@b



To: O'Loughlin, Lauren (BIDMC - Medicine Administration)

Can I suggest that you book a time to meet with me by clicking the link below?

 [Book time to meet with me](#)



Today



January 25, 2024



Thu

25

12 PM

Benign Hematology Journal Club

Join Zoom Meeting

Bugg, Janine (BIDMC - Hematology Oncology Unit)

1 PM

Protocol Validation: Clinical Content Office Hours

Microsoft Teams Meeting

Treska, Karen M.

2 PM

**Mackay, Zoe (BIDMC - Medicine Administration) - Office hours**

Deaconess 305

Freed, Jason A (HMFP - Hematology and Hematologic Malignancies)

3 PM

Canceled: New 23-24 Residency Leadership Meeting

<https://us06web.zoom.us/j/81777041425?pwd=Uk8vUIJENytaQ045RXIzOC8zVGo0Zz09>

Colman, Ruth (BIDMC - Medicine Administration)

4 PM

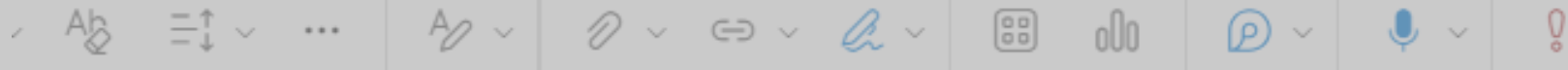
5 PM

# Scheduling Strategy #2: Bookings

**Best Use:** Multiple 1:1 meetings with  
different people

Meeting is automatically put on both of your  
calendars and you get an FYI email that  
someone booked with you (can turn off)

# Scheduling Strategy #3: Scheduling Poll



hments Unread To me Mentions me Flagged High importance

Meeting

**Send** From: jfreed@bidmc.harvard.edu

To BIDMC-Chief Medical Residents 23-24

Bcc

Hi Chiefs,

As discussed at the meeting this morning, we need to get together in the next 2 weeks to revise the schedule upon the need to staff ED admissions at time of bed request.

I am available the following times... please let me know what works for you.

### Scheduling poll

Duration

00:30

Meeting hours

Date

2/9/2024

Sort by Availability

04:00 PM

#### Other times

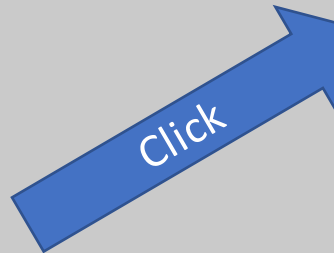
12:30 PM

01:30 PM

02:00 PM

12:00 PM

02:30 PM





ments Unread To me Mentions me Flagged High importance

Meeting

Send From: jfreed@bidmc.harvard.edu

To BIDMC-Chief Medical Residents 23-24

Bcc

**Scheduling poll**

Re: Meeting

- 30 minutes duration
- 3 time options
- Deaconess 312

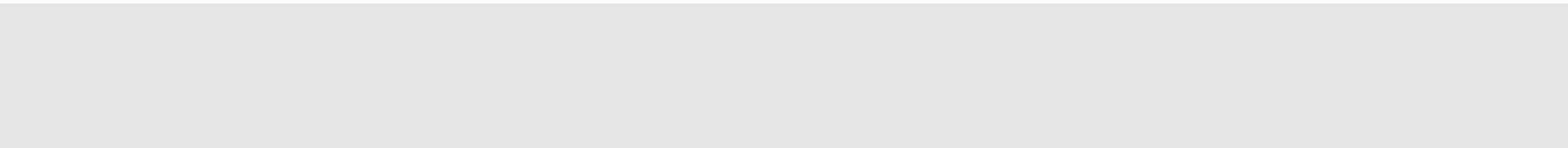
[Vote](#) [View all your polls](#)

# Scheduling Strategy #3: Scheduling Poll

**Best Use:** Need to meet with 2+ people



# Questions or Ideas to Share?



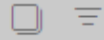


# Inbox Rules





Inbox ★



HMS-Parking Office  
[External] NRB Garage Cleani... 11:49  
To All NRB Garage

Right click

- Delete
- Archive
- Move >
- Copy >
- Categorize >
- Mark as read
- Flag
- Pin
- Snooze >
- Ignore
- Report >
- Block >
- Rules >
- View >
- Save as
- Advanced actions >

[External] NRB Garage Cleaning: Friday, January 26th and Saturday, January 27th - 8:00pm until 5:00am

NRB Parking <PARKING\_NRB@LISTSERV.MED.HARVARD.EDU> on behalf of HMS-Parking ...  
B@LISTSERV.MED.HARVARD.EDU Thu 1/25/2024 11:49

**Create a rule**

Always move messages from  
**NRB Parking**  
to this folder:

Select a folder

[More options](#)

ge Parkers (including NRB afterhours parkers),  
cleaned Friday, January 26th beginning at 8:00pm. If  
0pm on Friday, please park on the lower level of the  
cleaned on Saturday, January 27th, beginning at  
age after 8:00pm on Saturday, please park on the upper  
ices and Parking Office at 617-432-1111 or email  
[harvard.edu](#) if you have any questions or concerns.



Manage rules  
Create rule  
...T-SAWYER  
...hool | Commuter Services and Parking Office

[External] NRB Garage Cle...

# Settings

Search settings

- General
- Mail**
- Calendar
- People

- Layout
- Compose and reply
- Smart suggestions
- Attachments
- Rules**
- Sweep
- Junk email
- Quick steps
- Customize actions
- Sync email
- Message handling
- Forwarding
- Automatic replies
- Retention policies
- S/MIME
- Groups

## Rules

1 For all messages from NRB Parking

2 Add a condition

From

3 Add an action

Select an action

Stop processing more rules



People

From

To

Organize

Move to

Delete

Mark message

Mark as read

Mark as Junk

Mark with importance

Categorize

Route

Forward to

Forward as attachment

Redirect to

Save Discard

### Settings

Search settings

- General
- Mail**
- Calendar
- People

Layout

- Compose and reply
- Smart suggestions
- Attachments
- Rules**
- Sweep
- Junk email
- Quick steps
- Customize actions
- Sync email
- Message handling
- Forwarding
- Automatic replies
- Retention policies
- S/MIME
- Groups

### Rules

- For all messages from NRB Parking
- Add a condition
  - From NRB Parking x
  - [Add another condition](#)
- Add an action
  - Mark as read x
  - Move to @End of Day Review x
  - [Add another action](#)
  - [Add an exception](#)
- Stop processing more rules ⓘ

[Save](#) [Discard](#)



# Settings

Search settings

General

Mail

Calendar

People

Layout

Compose and reply

Smart suggestions

Attachments

End of Day Review

Pin Visibly

Context Specific

# Rules



You can create rules that tell Outlook how to handle incoming email messages. You choose both the conditions that trigger a rule and the actions the rule will take. Rules will run in the order shown in the list below, starting with the rule at the top.

+ Add new rule

- For all messages from NRB Parking**  
If the message was received from 'PARKING\_NRB@LISTSERV.MED.HARVARD.EDU', mark the message as Read, move the message to folder '@End of Day Review' and stop processing more rules on this message. ▶ ⬆ ⬇ ✎ 🗑
- For all messages from webOMRsupport@bidmc.harvard.edu**  
If the message was received from 'WebOMR Support (SERVICES - Information Systems)', move the message to folder '@End of Day Review' and stop processing more rules on this message. ▶ ⬆ ⬇ ✎ 🗑
- BIDMC Communications**  
If the message was received from 'BIDMC Communications', move the message to folder '@End of Day Review' and stop processing more rules on this message. ▶ ⬆ ⬇ ✎ 🗑
- H/O Fellowship Conference Schedule**  
If the message was received from 'Leak, Roshanda (BIDMC - Hem Onc Clin Fellows)' and the message includes specific words in the subject 'Weekly conferences + Tumor Board', pin the message and stop processing more rules on this message. ▶ ⬆ ⬇ ✎ 🗑
- BMT Calendar**  
If the message includes specific words in the subject 'BMT Calendar', move the message to folder 'BMT' and stop processing more rules on this message. ▶ ⬆ ⬇ ✎ 🗑

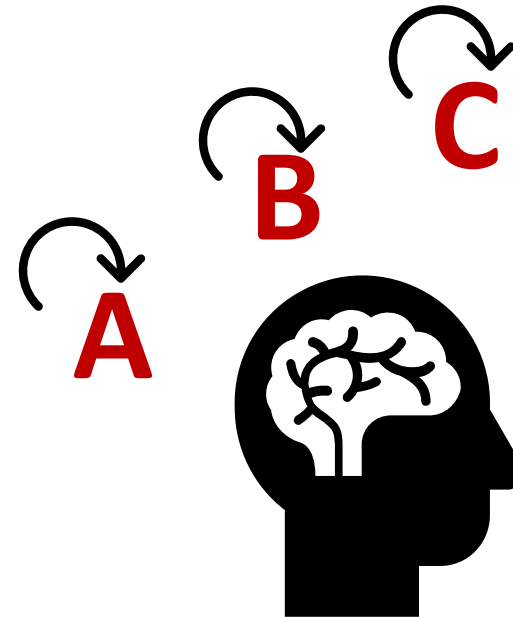
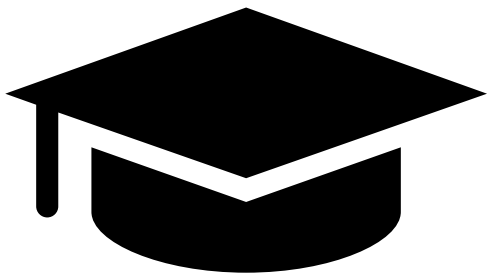
# Zeigarnik Effect



Andrey Zeigarnik, "Bluma Zeigarnik", Public domain, via Wikimedia Commons

# Zeigarnik Effect

People remember unfinished tasks more than completed tasks.

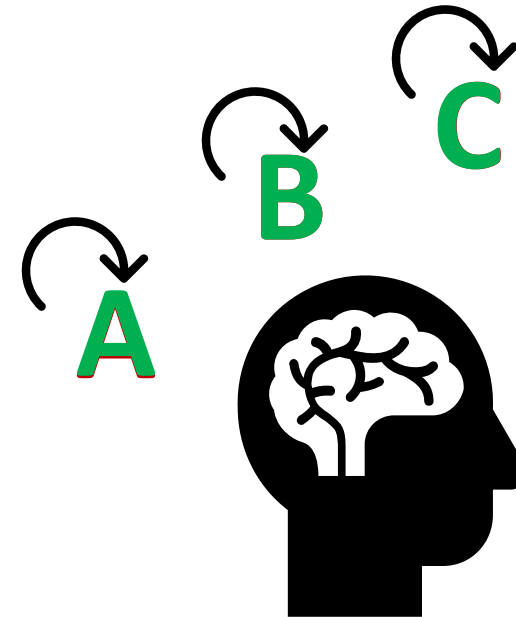


# Zeigarnik Effect

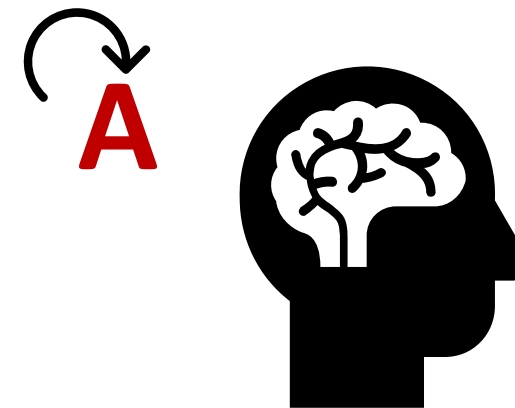
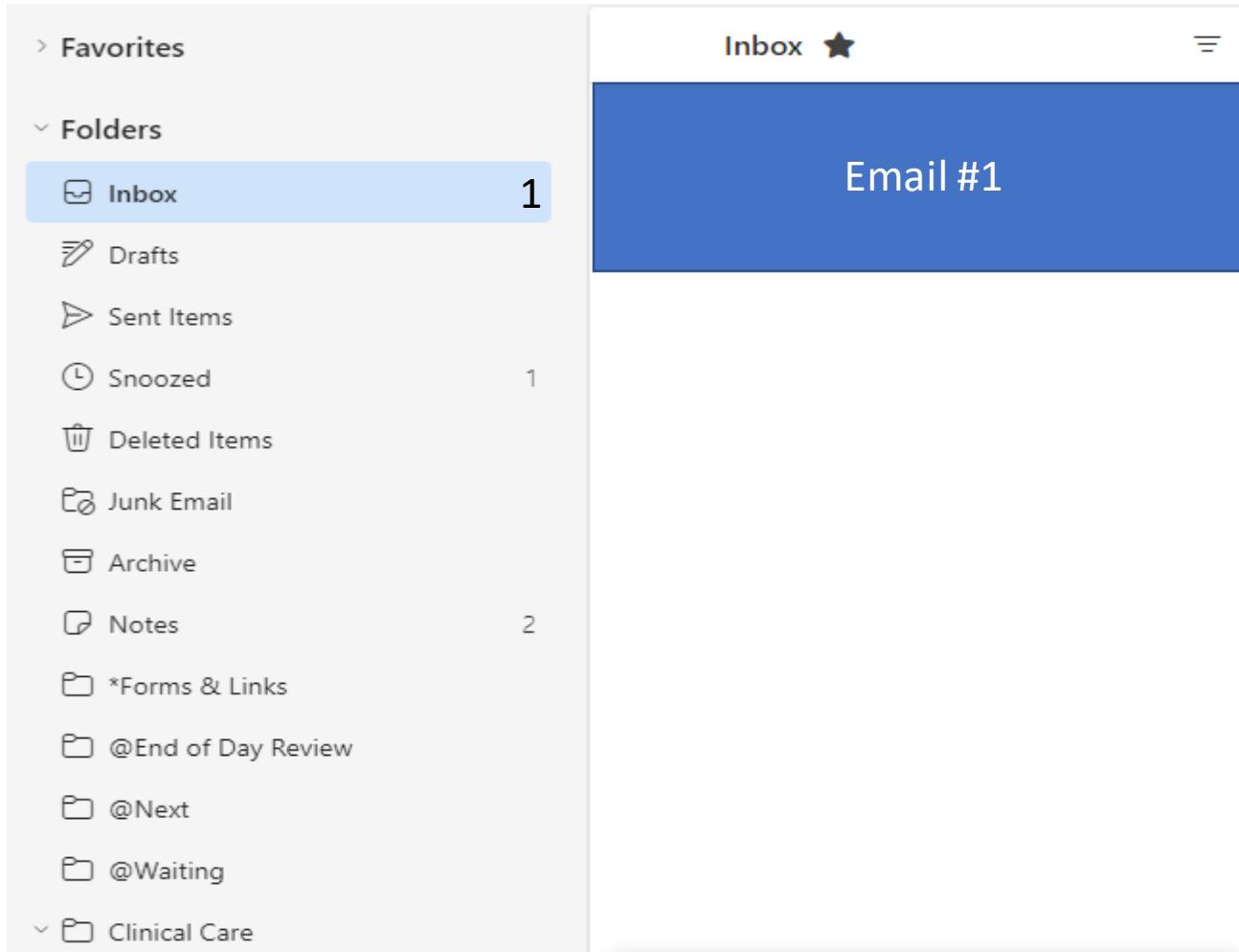
[ ] A

[ ] B

[ ] C

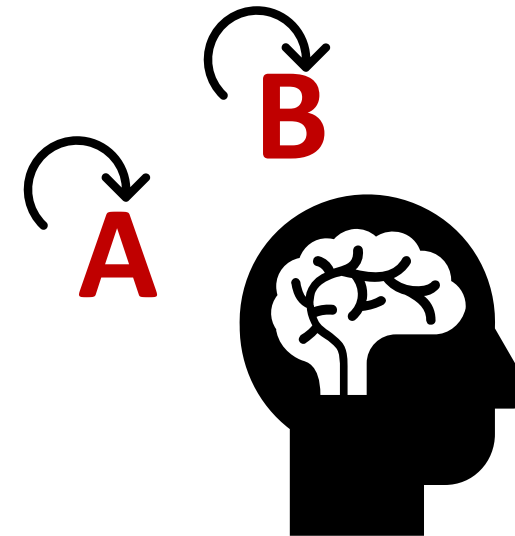
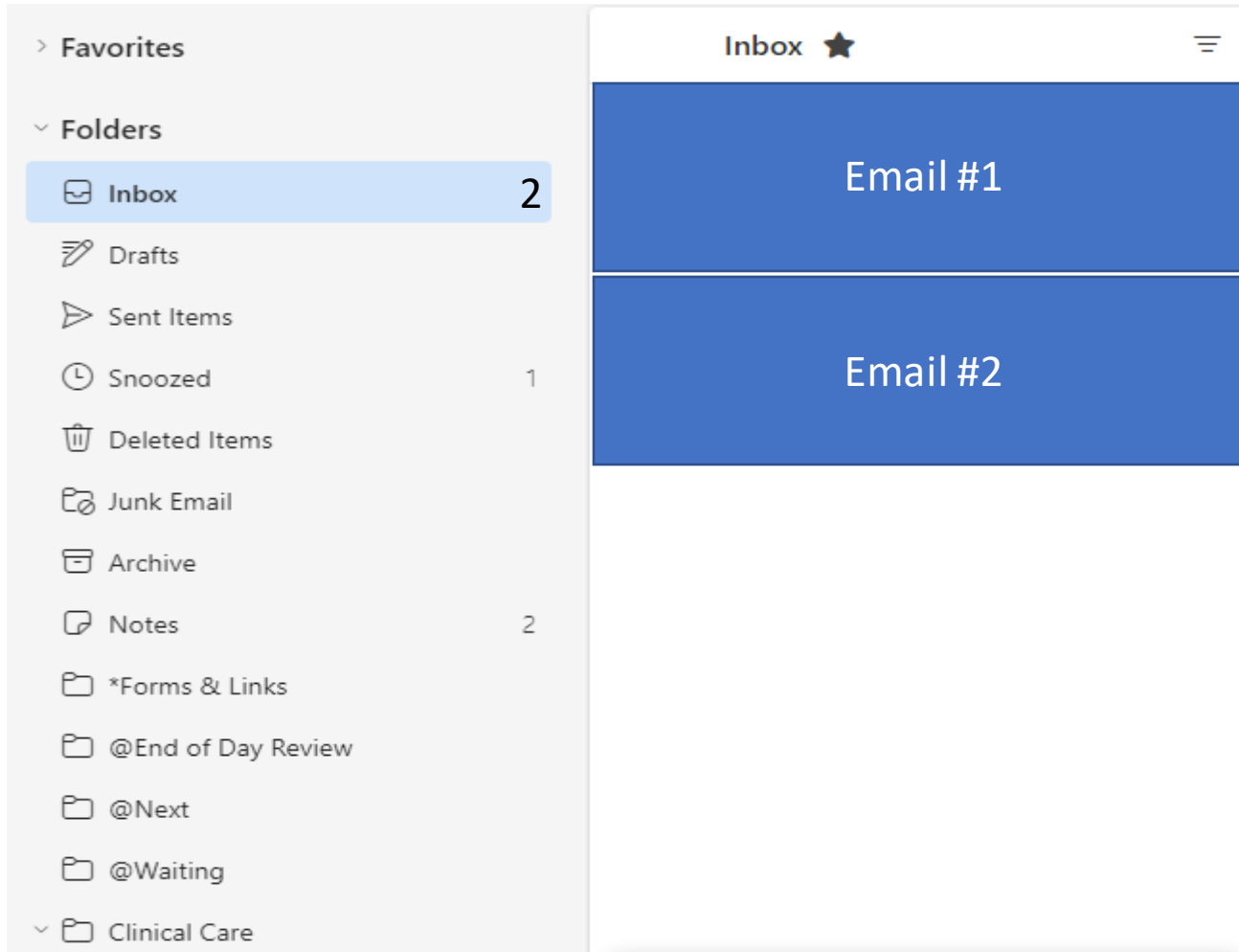


# Zeigarnik Effect

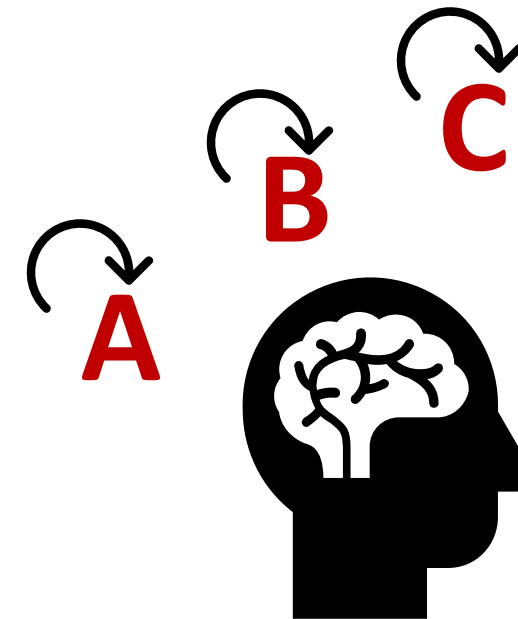
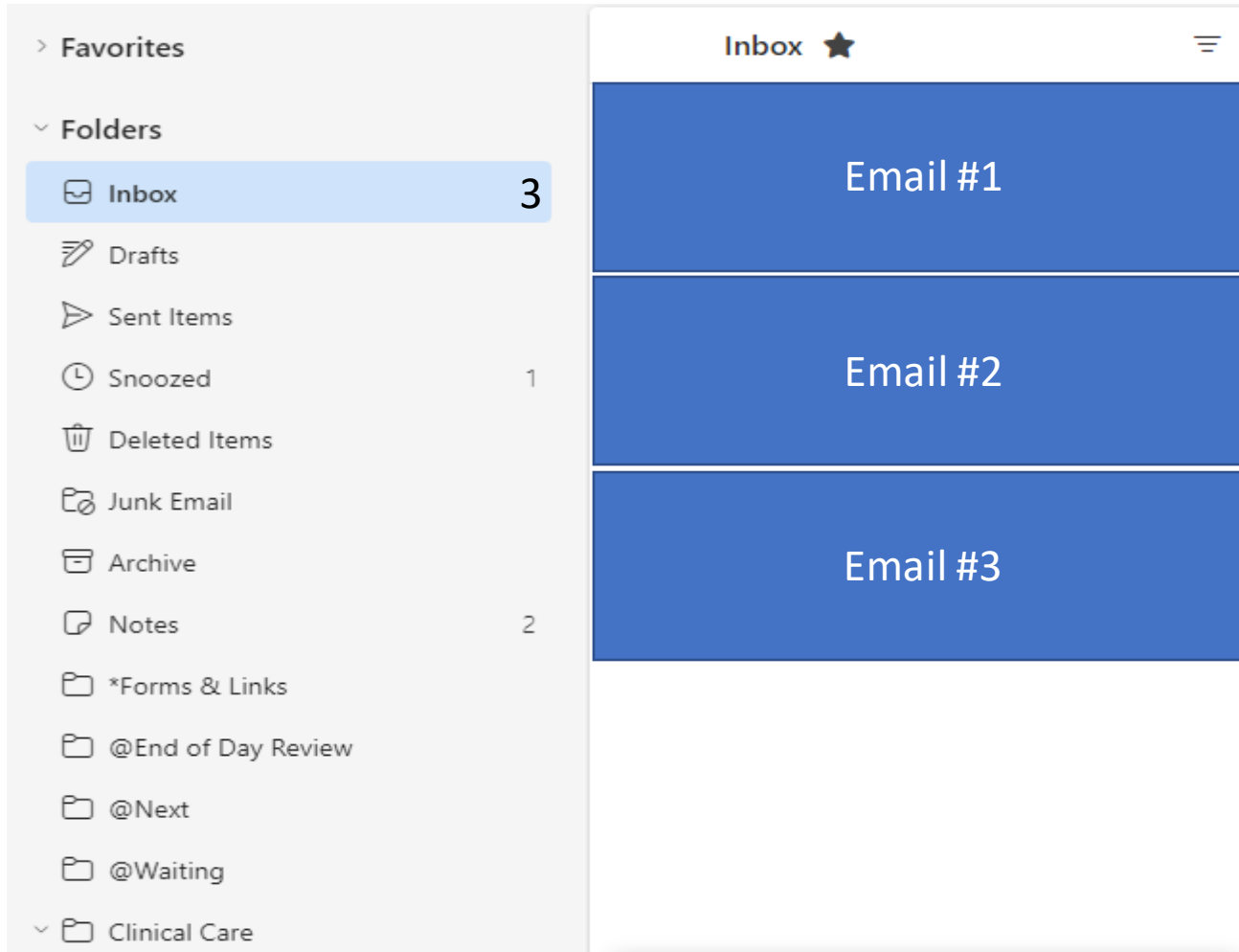




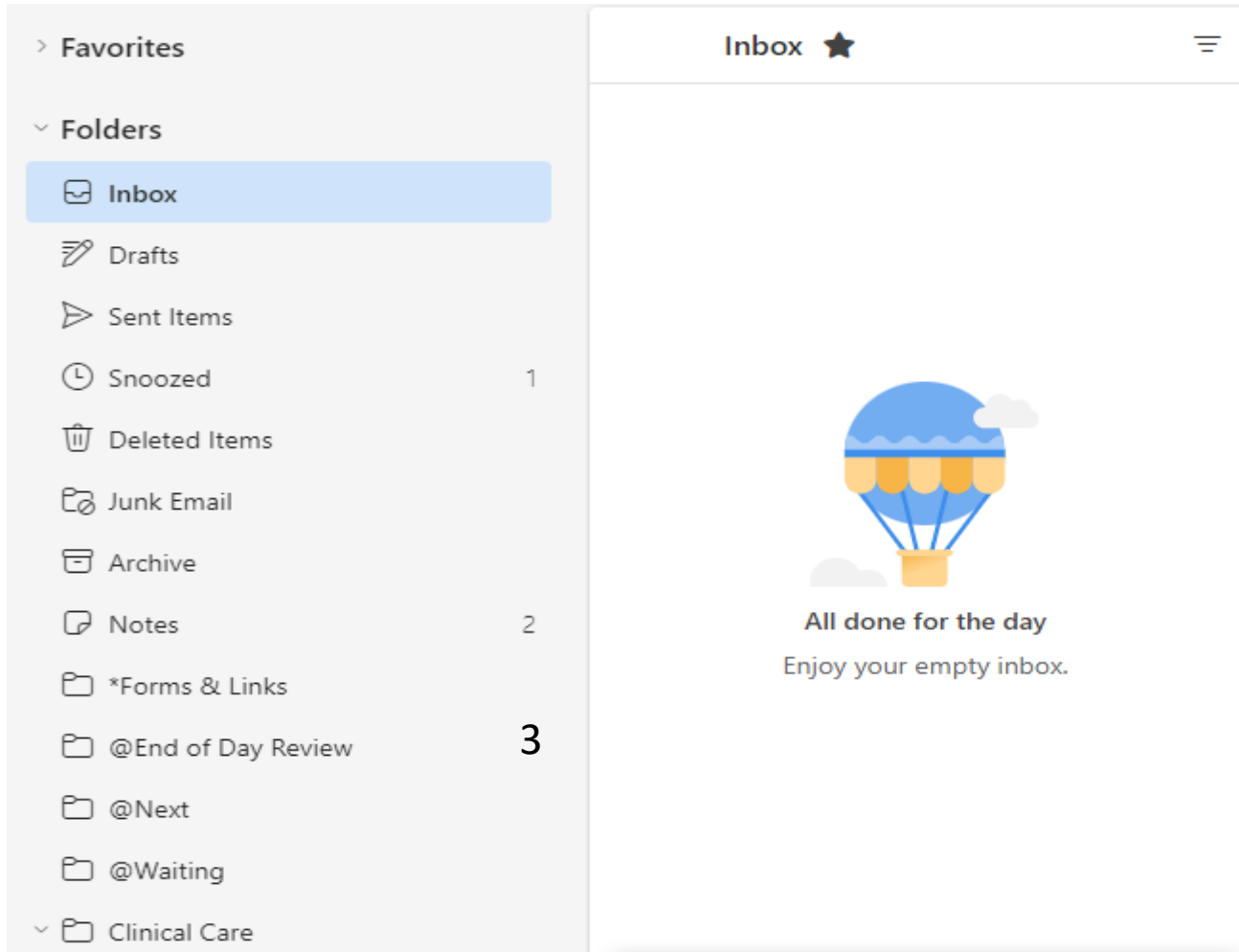
# Zeigarnik Effect



# Zeigarnik Effect



# Zeigarnik Effect



Snooze



You have 1 evaluation to complete.

No login required for the links to individual evaluations.

PCE BID: 102-ME600M.5 - Core Clerkship  
Medicine

Complete BEFORE: 01/30/2024

Course Dates....: 09/26/2023 - 12/17/2023

Location.....: BIDMC

Evaluation.....: Student Performance Evaluation -

Search

> Hematologic Malignancies Transp  
Bugg, Janine (BIDMC - Hematolog

[External] OASIS NOTIFY: Email Re  
oasis@hms.harvard.edu

Patient: Jason Freed  
@bidmc.harvard.edu

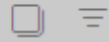
Right click



Send Later



Drafts ★



Today

[Draft] Freed, Jason A (HMFP - Hemat...  
Email to Send 11:43  
I'm working on this email late at nigh...

Send



From:jlberry@bidmc.harvard.edu

No label



Send

- Hematology and Hematologic Malignancies) ×

Bcc

Schedule



Email to Send

I'm workin

Jonatha  
Attending  
pager: 3

Clinic P  
Direct F  
Clinic Fax:

617-754-8795

[Book a zoom meeting with me](#)

comes to you in the morning at a reasonable time.

gnancies, BIDMC

### Schedule send



Tomorrow morning


Fri 08:00



Sunday morning

Sun 08:00



 Custom time



Send

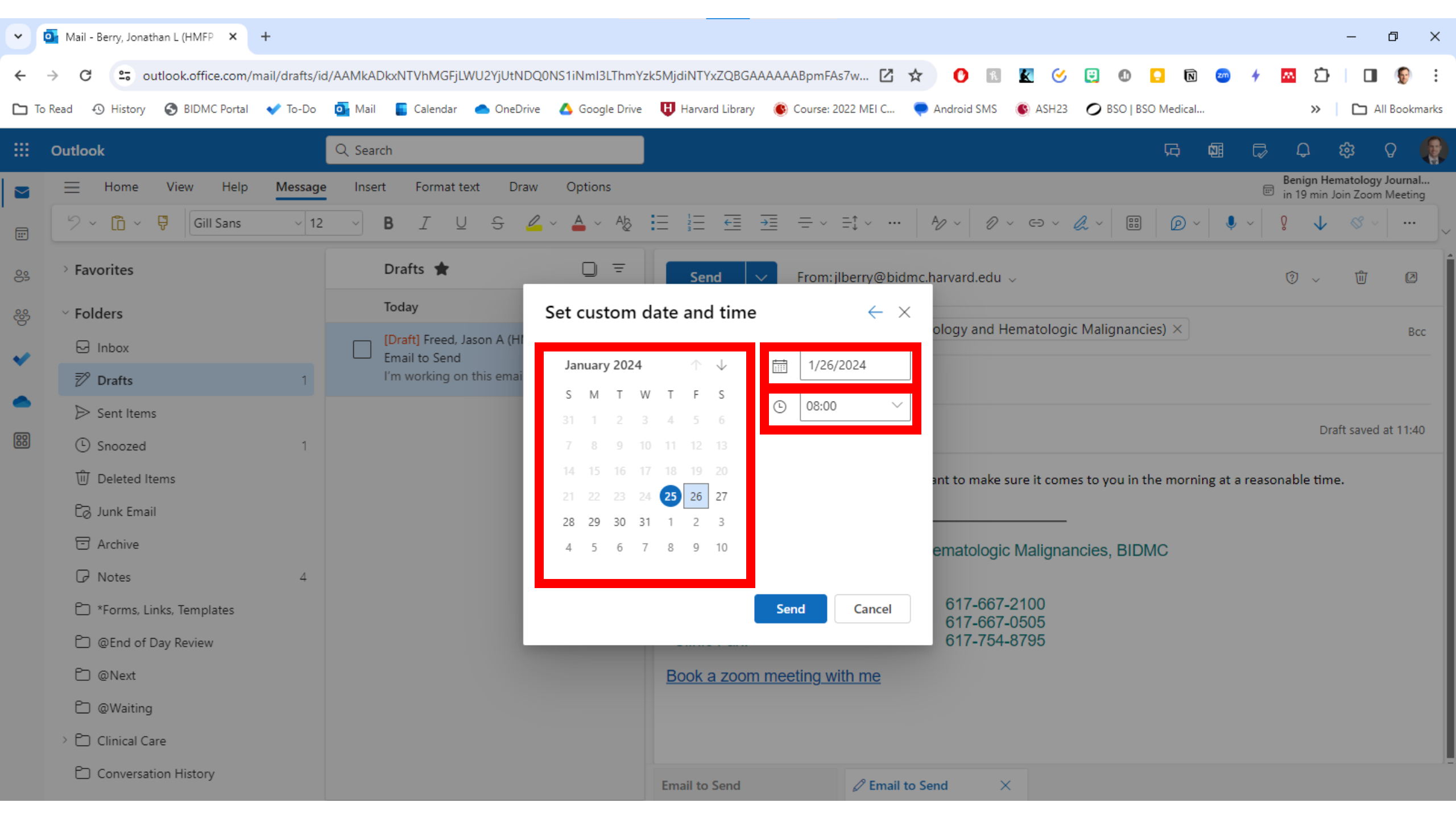
Cancel

Email to Send

 Email to Send







### Set custom date and time

January 2024

S	M	T	W	T	F	S
31	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31	1	2	3
4	5	6	7	8	9	10



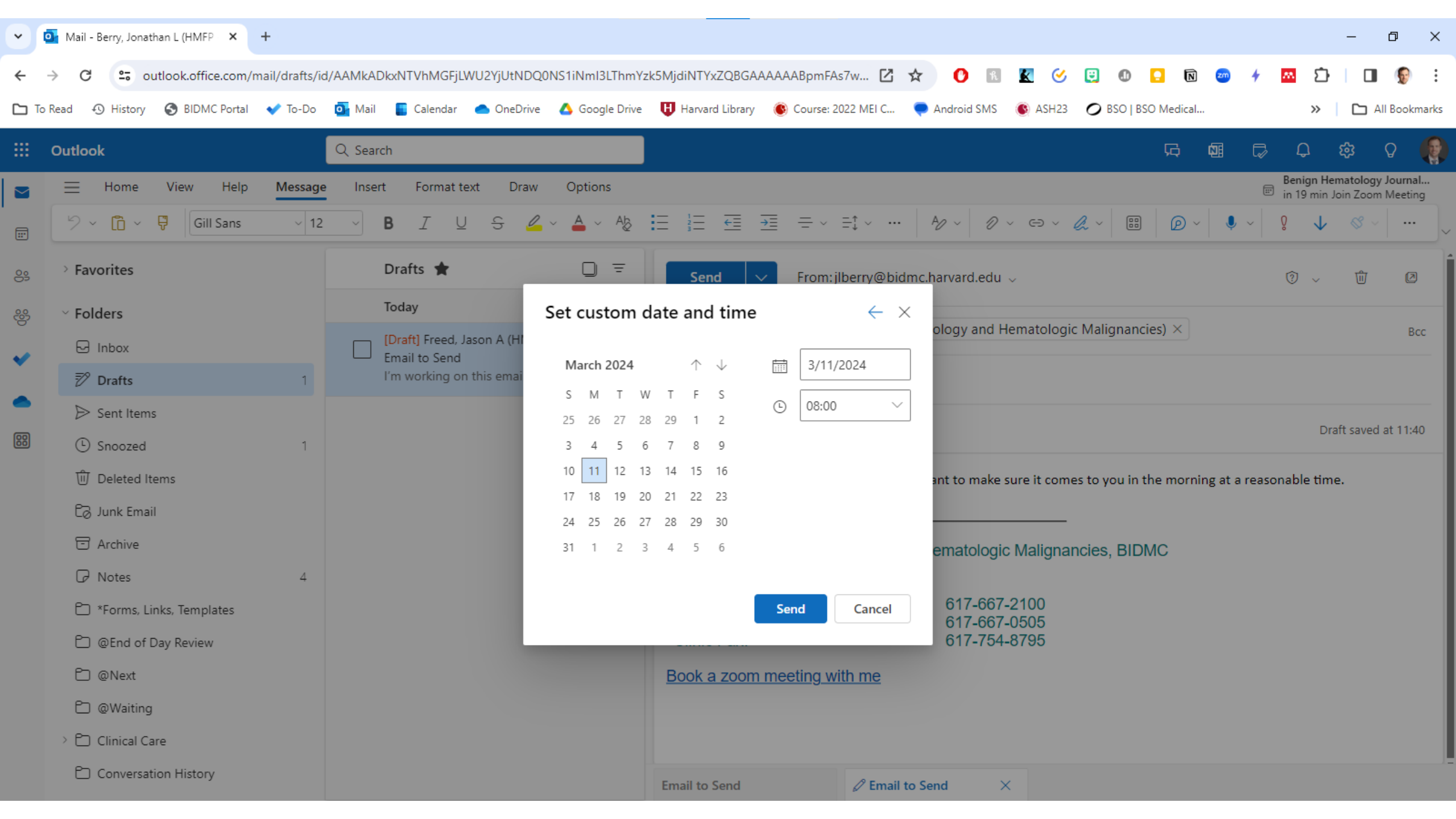
1/26/2024



08:00

Send

Cancel



### Set custom date and time

March 2024    ↑   ↓

S	M	T	W	T	F	S
25	26	27	28	29	1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31	1	2	3	4	5	6

3/11/2024

08:00

Send    Cancel

Drafts ★

Today

[Draft] Freed, Jason A (Hematology and Hematologic Malignancies)  
Email to Send  
I'm working on this email...

Favorites

Folders

- Inbox
- Drafts** 1
- Sent Items
- Snoozed 1
- Deleted Items
- Junk Email
- Archive
- Notes 4
- \*Forms, Links, Templates
- @End of Day Review
- @Next
- @Waiting
- Clinical Care
- Conversation History

Home    View    Help    **Message**    Insert    Format text    Draw    Options

Gill Sans    12    **B**    *I*    U    ~~S~~

From: jlberry@bidmc.harvard.edu         

Hematology and Hematologic Malignancies) ×    Bcc

Draft saved at 11:40

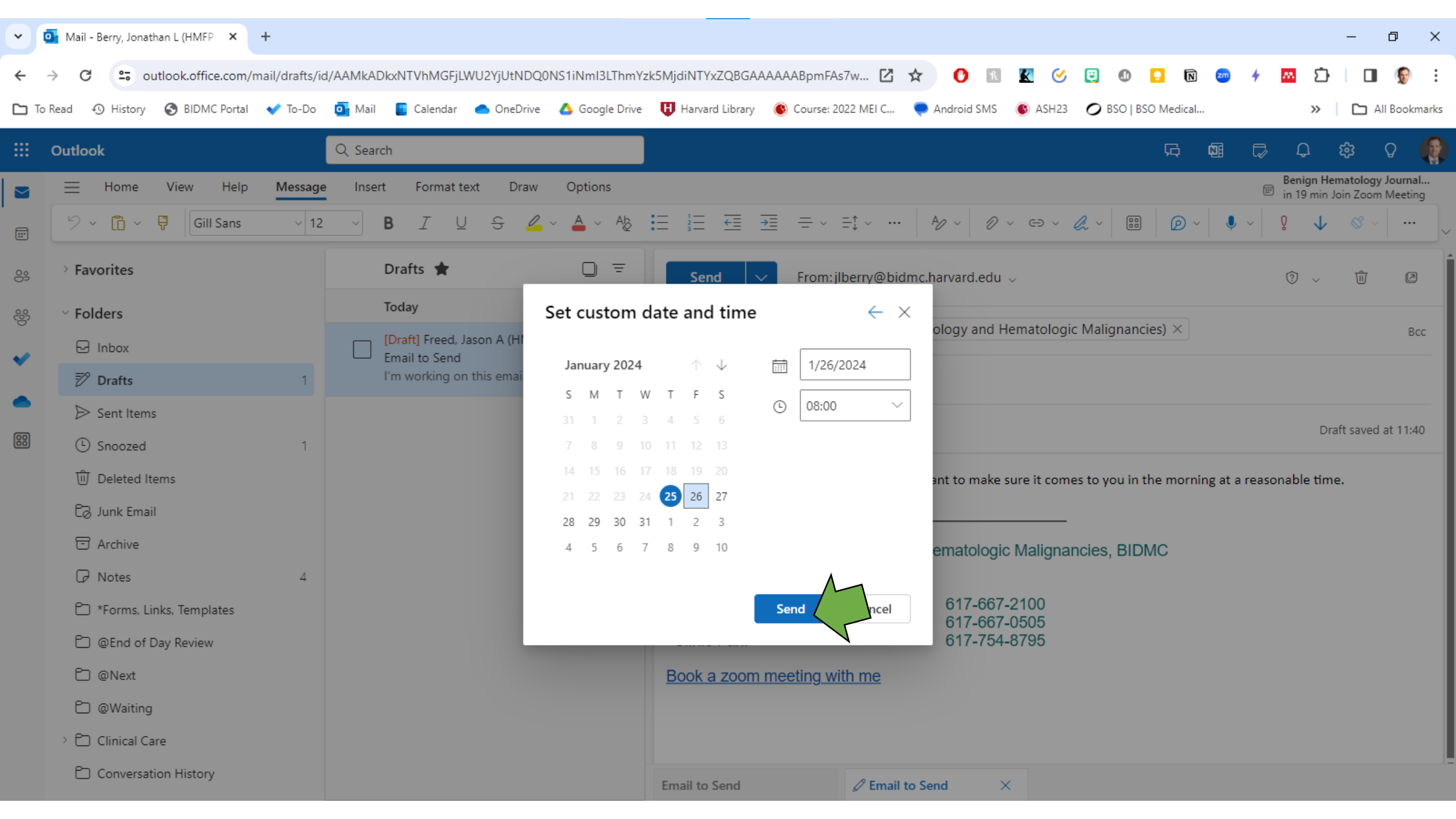
...ant to make sure it comes to you in the morning at a reasonable time.

Hematologic Malignancies, BIDMC

617-667-2100  
617-667-0505  
617-754-8795

[Book a zoom meeting with me](#)

Email to Send    Email to Send    ×



### Set custom date and time

January 2024

S	M	T	W	T	F	S
31	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31	1	2	3
4	5	6	7	8	9	10

1/26/2024

08:00

Send

Cancel

Drafts ★



Today



[Draft] Freed, Jason A (HMFP - Hemat...  
Email to Send 11:40  
I'm working on this email late at nigh...

Email to Send



[Schedule Send]

This message is scheduled to send on Fri 1/26, 08:00



Saved: Thu 1/25/2024 11:40

To: Freed, Jason A (HMFP - Hematology and Hematologic Malignancies)

I'm working on this email late at night and want to make sure it comes to you in the morning at a reasonable time.

---

**Jonathan Berry, MD**

Attending Physician, Hematology & Hematologic Malignancies, BIDMC  
pager: 32471

Clinic Phone: 617-667-2100  
Direct Phone (not for patient use): 617-667-0505  
Clinic Fax: 617-754-8795

[Book a zoom meeting with me](#)


← Reply

↪ Forward


# Email Templates



# Finding and doing what matters most: Five productivity strategies for physicians in academic medicine

Andrea Wershof Schwartz<sup>a,b,c,d</sup>  and Sonja R. Solomon<sup>a,b</sup>

**Table 1.** Productivity tips and strategies for academic physicians.

Tip		Challenge	Tools and strategies
1. Clarify what matters		<ul style="list-style-type: none"><li>• Pulled in multiple directions</li><li>• Too many tasks</li></ul>	<ul style="list-style-type: none"><li>• Priority matrix (Gordon and Borkan 2014)</li><li>• Maximizing versus satisficing (Schwartz et al.</li></ul>

# Less Time on Email Requires

- Filters coming in
- and/or
- Faster responses going out

Send

To

Berry, Jonathan L

Cc

Bcc

Outlook Web Signature

My zoom link

Signature with bookings link

Signature

Signatures...

RE: can we switch today's meeting to zoom?

Draft saved at 8:55 AM

Here is my zoom link

<https://harvard.zoom.us/my/freed?pwd=MG1ITGoocUJxcHpmVjdYeUdMOHpoZzo9>

-Jason



Ab [dropdown] [dropdown] [dropdown] [dropdown] [dropdown] [dropdown] [dropdown] [dropdown] [dropdown]

**Send** [dropdown] From: jfreed@bidmc.harvard.edu [dropdown]

To Berry, Jonathan L (HMFP - Hematologic Malignancies) [x]

Cc

Bcc

RE: can we switch today's meeting to zoom?

Here is my zoom link  
<https://harvard.zoom.us/my/freed?pwd=MG1ITGooCJJxc>

-Jason

Find an app



My Templates



Poll

My Templates [x]

Happy to help with case  
Hi,  
I'd be happy to help with this.  
Amber, Marie, Joanne, please see referral below.  
Thanks  
-Jason

I'll reply later  
Heading to a meeting. I'll get back to you soon.

I'm running late  
I'm running late.

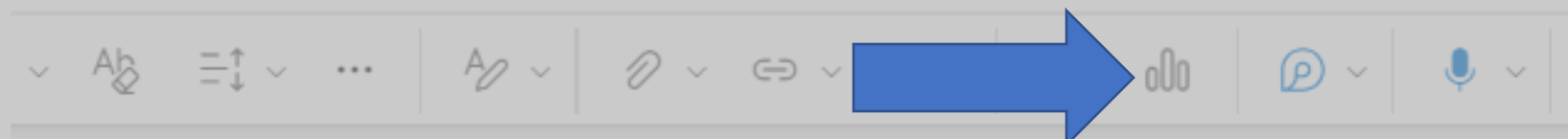
Lunch?  
Do you want to meet for lunch this afternoon?

Zoom link  
Hi, here is my zoom link:  
<https://harvard.zoom.us/my/freed?pwd=MG1ITGooCJJxcHpmVjdYeUdMOHpoZz09>

+ Template

# Embed Polls





Attachments   Unread   To me   Mentions me   Flagged   High importance

Send

From: jfreed@bidmc.harvard.edu

To: BIDMC-Benign Heme Attending

Cc

Bcc

call schedule change to include monday holidays?

Hi Team,

It seemed like there was some interest in changing our weekend coverage to include monday holidays. I suggest we put it to a vote to decide what we do for next year.

Should weekends include holidays?


[\(View/vote in browser\)](#)

## o0o Polls ×

Should weekends include holidays?

No (current system)

Yes (proposed change)

no strong preference 

+ Add option

Multiple answers

Next



Freed, Jason A (HMFP - Hematology and Hematologic Malignancies)  
To: Freed, Jason A (HMFP - Hematology and Hematologic Malignancies)



Fri 2/9/2024

### Quick Poll

Your email address will be sent with your response.

#### Should weekends include holidays?

- No (current system)
- Yes (proposed change)
- no strong preference

**Vote**

[View Results](#)

[Powered by Microsoft Forms](#)

Hi Team,

It seemed like there was some interest in changing our weekend coverage to include monday holidays, but some seemed hesitant. I suggest we put it to a vote to decide what we do for next year.

# Sending Files (Choose Attachment v. OneDrive link)



- > Favorites
- > Folders
  - Inbox
  - Drafts 2
  - Sent Items
  - Snoozed 1
  - Deleted Items
  - Junk Email 1
  - Archive
  - Notes 5
  - \*Forms, Links, Templates
  - @End of Day Review
  - @Next
  - @Waiting
  - > Clinical Care
    - BMT
    - Clinic Patients

**Inbox** ★

Leak, Roshanda (BIDMC -... Weekly conferences + Tu...

Browse this computer

OneDrive

Upload and share

Link

Insert inline

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- hem.onc epic reg...on tracking.xlsx  
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and Hematologic Malignancies) X

Bcc

---

ic Malignancies, BIDMC

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<input type="radio"/>	📁 Underlying Theory Papers	1/24/2024		Berry, Jonathan L (HMFP...
<input type="radio"/>	📁 Screen Captures	1/24/2024		Berry, Jonathan L (HMFP...
<input type="radio"/>	📄 O365 Tools Presentation.pptx	3/18/2024	12 MB	Berry, Jonathan L (HMFP...
<input checked="" type="radio"/>	📄 O365 Productivity Tools = Session Outline.docx	2/8/2024	27 KB	Berry, Jonathan L (HMFP...
<input type="radio"/>	📄 O365 Tools Presentation 1.25.24.pptx	1/25/2024	1 MB	Freed, Jason A (HMFP - ...

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  - \*Forms, Links, Templates
  - @End of Day Review
  - @Next
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  - > Clinical Care
    - BMT
    - Clinic Patients

Inbox ★

> □ Leak, Roshanda (BID... Weekly conferences...

Send ▼ From: jlberry@bidmc.harvard.edu

To Freed, Jason A (HMFP - Hematology and Hematologic Malignancies) × Bcc

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- @End of Day Review
- @Next
- @Waiting
- Clinical Care
  - BMT
  - Clinic Patients

Inbox ★


>  Leak, Roshanda (BIDMC -...  
Weekly conferences + Tu...

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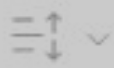
---

**Jonathan Berry, MD**  
 Attending Physician, Hematology & Hematologic Malignancies, BIDMC  
 Clinic Phone: 617-667-2100 | Clinic Fax 617-754-8795  
 Office Phone (not for patient use): 617-667-0505  
 Pager: 32471

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# In-Line v. Attached Images





Send



From: jfreed@bidmc.harvard.edu

To

Berry, Jonathan L (HMFP - Hematologic Malignancies) X

Cc

Bcc

Have you seen how cute my kids are?

Look, He's almost crawling!



Signing and sending back PDFs  
(without downloading or printing)



RL

Rodriguez, Leah (BIDMC - General Medicine)

To: Freed, Jason A (HMFP - Hematology and Hematologic Malignancies)

☺ Reply Reply all Forward 🗑️ 📧 📅 🗄️ ⋮

Mon 10/16/2023 3:38 PM

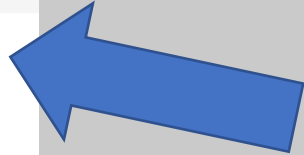
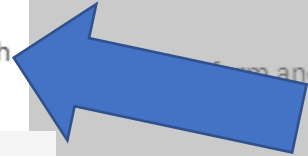
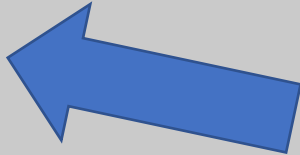
📎 Freed, Jason\_Disclosure Form - 12...  
289 KB

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Best,  
 Leah Rodriguez  
 Program Coordinator  
 Pronouns: she/h  
 Section of Hospital  
 Division of General Medicine  
 Beth Israel Deaconess Medical Center  
 330 Brookline Avenue  
 W/SPAN-2  
 Boston MA 02215  
 Ph: (617) 632-0346  
 Fx: (617) 754-8653

Beth Israel Lahey Health   
 Beth Israel Deaconess Medical Center



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## Attestations



As an individual in a position to control HMS educational content, I attest to the following:

- The above information is correct as of this date of submission.
- I have disclosed all (or lack of) financial relationships with ineligible companies, and I will disclose this information to learners.
- I have reviewed and agree to comply with the ACCME Standards for Integrity and Independence Accreditation Criteria, and HMS CME policies and procedures. [Policies and Procedures](#)
- All recommendations for patient care will be based on current science, evidence, and clinical reasoning, while giving a fair and balanced view of diagnostic and therapeutic options.
- All scientific research referred to, reported, or used in support or justification of a patient care recommendation will conform to the generally accepted standards of experimental design, data collection, analysis, and interpretation.
- Although accredited continuing education is an appropriate place to discuss, debate, and explore new and evolving topics, these areas need to be clearly identified as such within the program and individual presentations. I will not advocate for, or promote, practices that are not, or not yet, adequately based on current science, evidence, and clinical reasoning.
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Signature:

Jason Freed

Date:

2/19/24




RL

Rodriguez, Leah (BIDMC - General Medicine)

To: Freed, Jason A (HMFP - Hematology and Hematologic Malignancies)

😊 Reply Reply all Forward 🗑️ 📧 📅 ...

Mon 10/16/2023 3:38 PM

 Freed, Jason\_Disclosure Form - 12....  
✓ Saved to OneDrive



Hi Jason,

Can you please sign off on the attached conflict of interest form and return it to me? Just indicate if you have any conflicts and sign on the 2nd page

Best,  
Leah Rodriguez  
Program Coordinator  
Pronouns: she/her, they/them  
Section of Hospital Medicine  
Division of General Medicine  
Beth Israel Deaconess Medical Center  
[330 Brookline Avenue](#)  
[W/SPAN-2](#)  
[Boston MA 02215](#)  
Ph: (617) 632-0346  
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Beth Israel Deaconess Medical Center

---

12/14 HMED CME Session

Send

From:jffreed@bidmc.harvard.edu



To: Rodriguez, Leah (BIDMC - General Medicine)

see attached

Jason Freed, MD  
Attending Physician, Division of Hematology and Hematologic Malignancies  
Associate Program Director, Internal Medicine Residency Training Program

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Opened 26 minutes ago
- QITI Welcome Packet\_Freed.pdf  
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



# Notes Feature



Action bar: New mail, Delete, Archive, Report, Sweep, Move to, ToDoist, Read / Unread, etc.

- > Favorites
- > Folders
  - Inbox
  - Drafts 2
  - Sent Items
  - Snoozed 4
  - Deleted Items
  - Junk Email
  - Archive
  - Notes 4 
  - \*Forms, Links, Templates
  - @End of Day Review
  - @Next
  - @Waiting
- > Clinical Care
  - Conversation History

Inbox  



**All done for the day**  
Enjoy your empty inbox.

Empty inbox area with light gray background.

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Outlook navigation sidebar:

- Home
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- Notes

Buttons: New note, Delete, Color, View email

Navigation items:

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- Folders
  - Inbox
  - Drafts (2)
  - Sent Items
  - Snoozed (4)
  - Deleted Items
  - Junk Email
  - Archive
  - Notes (4)
  - \*Forms, Links, Templates
  - @End of Day Review
  - @Next
  - @Waiting
  - Clinical Care
  - Conversation History

Notes list:

- BIDMC Phonebook** (Thu, 1/25)  
East LABORATORY  
Heme: x71493  
Chemistry: x75227  
BB: x74480...
- Frequently Used ICD-10 Codes** (Thu, 1/25)
- Important Numbers** (Thu, 1/25)  
NPI: 1245768860  
Mass Med License: 292298  
(Issued 6/2/22, Expires 6/11/23)
- BIDMC HEME Numbers** (11/30/23)  
My direct office line: 617-667-0505  
Benign heme fax: 617-754-8795

Expanded note content:

**BIDMC Phonebook**

East LABORATORY

Heme: x71493  
Chemistry: x75227  
BB: x74480  
Micro: x72306  
Special Coag x74547

West LABORATORY

Heme: x43234  
Chemistry: x43238  
BB: x43300

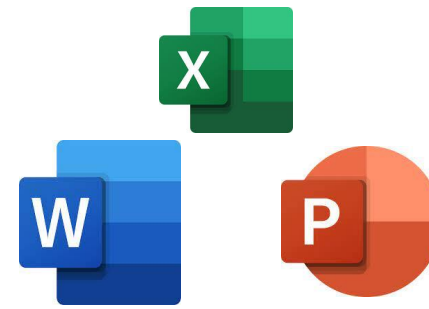
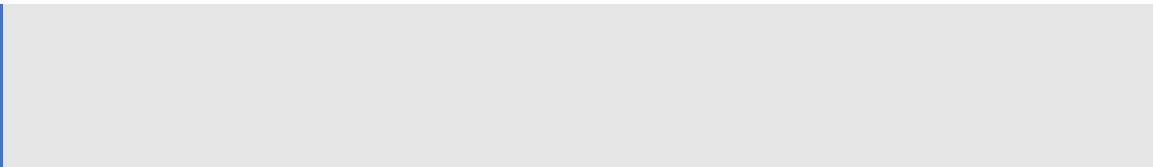
**PATHOLOGY**

Hematopathology: x75228

Modified: Thu, 1/25



# Questions or Ideas to Share?





# Shared Documents



OneDrive



- Cloud-based storage
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- Can be accessed via browser, app, or synced to desktop folder

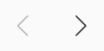
- Web and desktop applications
- Web apps work with OneDrive files
- Desktop can work with OneDrive or locally saved files



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- PowerPoint

Recommended




**O'Connell, Emily C (BIDMC - PACU - East)...**  
Yesterday at 6:27 PM

**Splanchnic Thrombosis Case List**

Case No.	Referring Hospital/Physician	Referral Date	Referral Indication	Case Summary	Imaging Findings	Recommendations
1	BIDMC - PACU - East	1/25/2025	Abdominal pain	45-year-old male with chronic alcohol use and history of cirrhosis presenting with acute-onset abdominal pain.	CT scan of abdomen and pelvis with contrast. Findings: Mild splenic congestion, no focal splenic lesions. No significant findings in the liver, pancreas, or kidneys.	Follow-up with primary care physician. Consider further imaging if symptoms persist.
2	BIDMC - PACU - East	1/25/2025	Abdominal pain	60-year-old male with history of hypertension and hyperlipidemia presenting with abdominal pain.	CT scan of abdomen and pelvis with contrast. Findings: No significant findings in the abdomen or pelvis.	Follow-up with primary care physician.
3	BIDMC - PACU - East	1/25/2025	Abdominal pain	55-year-old female with history of diabetes and hypertension presenting with abdominal pain.	CT scan of abdomen and pelvis with contrast. Findings: No significant findings in the abdomen or pelvis.	Follow-up with primary care physician.

**This may help with an upcoming meeting**  
1hr

**USL\_GEN\_BILH General User Settings Lab Lesson ...**



**Freed, Jason A (HMFP - Hematology and H)**  
Jan 25

**O365 Tools Presentation**

Can Office 365 make your (professional) life easier?

Jonathan Berry, MD  
Jason Freed, MD

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- O365 Tools Presentation** 3m ago **Freed, Jason A (HMFP - Hematology and H)**
- Splanchnic Thrombosis Case List** Yesterday at 6:45 PM **O'Connell, Emily C (BIDMC - PACU - East)...**
- MASTER 2-8-24** Yesterday at 6:42 PM **O'Connell, Emily C (BIDMC - PACU - East)...**



Microsoft 365 →

Apps

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- Word
- PowerPoint
- SharePoint
- To Do
- Bookings
- OneDrive
- Excel
- OneNote
- Teams
- Forms
- Loop



Explore all your Apps →

Documents Create ▾

- O365 Tools Presentation  
Berry, Jonathan ... > ... > Making Yo...
- O365 Tools Presentation 1.25.24  
Berry, Jonathan ... > ... > Making Yo...
- BMT Friday List  
Berry, Jonathan ... > ... > Documents
- Splanchnic Thrombosis Case List

Navigation bar with icons for chat, calendar, tasks, notifications, settings, and help.

Action bar with icons for Archive, Report, Sweep, Move to, ToDoist, Read/Unread, and other email actions.

Inbox ★

Empty inbox view with a hot air balloon illustration and the text: "All done for the day. Enjoy your empty inbox."



### For you

**O365 Tools Presentation**

---

**Freed, Jason A (HMFP - Hematology and Hematologi...**  
Jan 25

an Office 365 make you professional) life easier  
Jonathan Berry, MD  
Jason Freed, MD

Open

**USL\_GEN\_BILH General User Settings Lab Lesso...**

---

This may help with an upcoming meeting  
Feb 8

Open

**Splanchnic Thrombosis Case List**

---

**O'Connell, Emily C (BIDMC - PACU - East) + 2 others edite...**  
Yesterday

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O365 Tools Presentation My Files	7m ago	Berry, Jonathan L (HMFP - Hematologic Malignancies)	Freed, Jason A (HMFP - Hematology and Hematologic Malignancies) edited...
Splanchnic Thrombosis Case List Yang, Lauren (HMFP - HMFP - Medicine)'s Files	★ Yesterday at 6:45 PM	Yang, Lauren (HMFP - HMFP - Medicine)	O'Connell, Emily C (BIDMC - PACU - East) + 2 others edited this · Yesterday
MASTER 2-8-24 O'Connell, Emily C (BIDMC - PACU - East)'s Files	Yesterday at 6:41 PM	O'Connell, Emily C (BIDMC - PACU - East)	O'Connell, Emily C (BIDMC - PACU - East) shared this with you · Yesterday
11R 1-1-24 3621755 BIDMC IC/HE	Tue at 5:51 PM	Feeser, Baevin S (BIDMC - Infection Control)	Klesch, Lilla (BIDMC - Infection Control) shared this with you · Tue
Power_Up_Powerpoint_JB_Reference_12.2022 My Files	Mon at 1:49 PM	SharePoint App	



My files

Sort, View, Details



Apps	January 11	Berry, Jonathan L (HMI)	0 items	Private
Archive - Consult and BMT Prep	Monday at 11:52 AM	Berry, Jonathan L (HMI)	4 items	Private
Attachments	September 1, 2023	Berry, Jonathan L (HMI)	6 items	Private
Backups	November 18, 2023	Berry, Jonathan L (HMI)	2 items	Private
BIDMC IM Intern Interviews	November 2, 2023	Berry, Jonathan L (HMI)	11 items	Private
BMT Cases Project_ ASH MEI	September 25, 2023	Berry, Jonathan L (HMI)	22 items	Private
CLT Project	December 5, 2023	Berry, Jonathan L (HMI)	18 items	Private
Desktop	September 1, 2023	Berry, Jonathan L (HMI)	3 items	Private
Documents	September 1, 2023	Berry, Jonathan L (HMI)	11 items	Private
Educational Portfolio	September 7, 2023	Berry, Jonathan L (HMI)	2 items	Private
GME Information Repository	September 7, 2023	Berry, Jonathan L (HMI)	2 items	Private
GME Trainee Education Director	September 7, 2023	Berry, Jonathan L (HMI)	3 items	Private

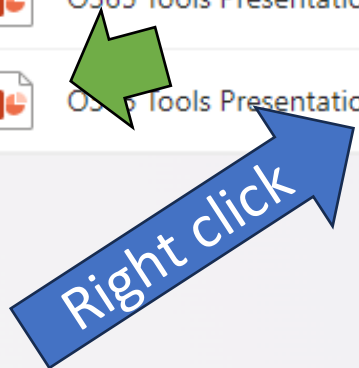
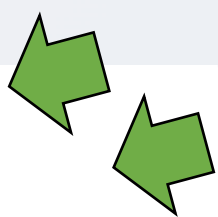
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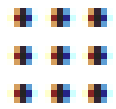
Name	Modified By	File size	Sharing	Activity
Screen Captures	Berry, Jonathan L (HMI)	7 items	Shared	
Underlying Theory Papers	Berry, Jonathan L (HMI)	1 item	Shared	
O365 Productivity Tools = Session	Berry, Jonathan L (HMI)	27.2 KB	Shared	You created a task for
O365 Tools Presentation 1.25.24.p	Freed, Jason A (HMFP)	1.24 MB	Shared	
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“Office.com”



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O365 Tools Presentation.pptx



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Modified By	File size	Sharing	Activity
Berry, Jonathan L (HMI)	7 items	Shared	
Berry, Jonathan L (HMI)	1 item	Shared	
Berry, Jonathan L (HMI)	27.2 KB	Shared	You created a task for
Freed, Jason A (HMFP)	1.24 MB	Shared	
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Manage Access

**Draft Script for Session Flow = Meta of planning this session → work through various techniques**

Intro Video – Meta-planning session

Theory – Zeigarnik Effect and GTD

Intro:

- 1. [Inbox Rules/Folders/Categorizing] Email arrives that’s irrelevant / nonurgent – JB complains about it and JF notes that he didn’t even see it due to an inbox rule; teaches how to set that up

Email:

- 2. [Snooze] JB: “oh that’s a cool way to make sure you only see what you need, sort of like snoozing messages” - shows JF how to snooze in outlook
- 3. Third person: You all have spent so much time figuring out little tricks like this, why bother?

Theory:

- 4. Explanation of theory underpinning
  - a. Flow
  - b. Maslow
  - c. Zeigarnik Effect
- 5. 3P: That was way more detailed than I expected but makes a lot of sense – you should share that knowledge and run a session on all these tools!
- 6. **\*\*figure out how to incorporate delay send and templates in here...probably best to keep all the outlook related stuff in the same part of the talk\*\***



## Draft Script for Session Flow = Meta of planning this session → work through various techniques

Intro Video – Meta-planning session

Theory – Zeigarnik Effect and GTD

Intro:

1. [Inbox Rules/Folders/Categorizing] Email arrives that's irrelevant / nonurgent – JB complains about it and JF notes that he didn't even see it due to an inbox rule; teaches how to set that up

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6. \*\*figure out how to incorporate delay send and templates in here...probably best to keep all the outlook related stuff in the same part of the talk\*\*

Scheduling (Booking / Calendar):

7. JF – Not a bad idea, why don't we set up a time to start brainstorming  
JB – Starts to offer times and dates  
JF – [Booking] No no, there's a way simpler way to do that. Just look at my email signature and



## Underlying Theory

- Maslow's Hierarchy of Needs: must meet basic needs before motivated towards higher level
- [x] Zeigarnik Effect: you remember unfinished tasks better than completed ones
  - o Can be used to interrupt studying midway to improve comprehension
  - o But if you leave "open threads" of tasks unaccounted for your brain keeps going back to them
- Flow Theory (Csikszentmihalyi): highest states of productivity require concentration without other tasks/ideas intermingling

List of microskills (x means I've incorporated it into the script/session template)

1. Email Based
  - a. [\*\*] Send later
  - b. [x] Categorizing emails
  - c. [x] Snoozing emails
  - d. [\*\*] Creating templates in outlook for text you write frequently like "Here's my personal zoom link \_\_\_" or "Here are directions to my office"
    - i. Video created
  - e. [x] Embedding polls in outlook emails
  - f. [x] Inbox Rules
  - g. [ ] Choose to attach v. in-line images – how relevant is this?
2. Shared Projects
  - a. Word/Powerpoint/Excel



Assigned to you



Berry, Jonathan L (H...



→ Task assigned to Berry, Jonathan ...

@Berry, Jonathan L (HMFP - Hematologic Malignancies)

February 8, 2024 at 5:03 PM

@mention or reply



O365 Productivity Tools = Session Outline.docx



**You** assigned a task to yourself

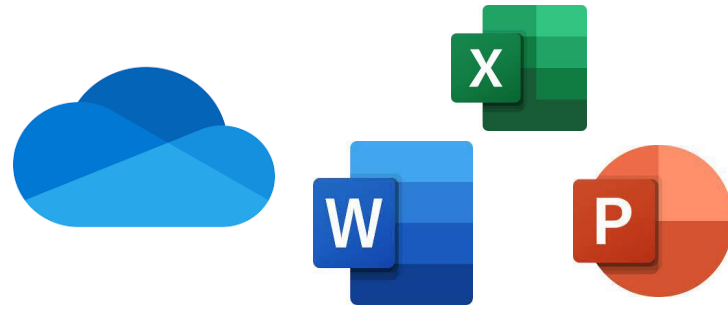
@Berry, Jonathan L (HMFP - Hematologic Malignancies)

...requently like "Here's my personal zoom link \_\_\_" or "Here are directions to my office"

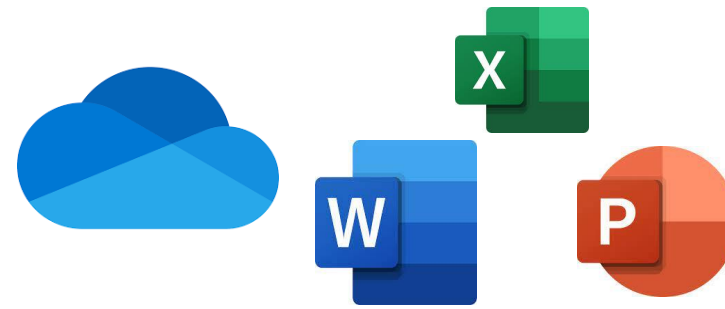
- Video created
- [x] Embedding polls in outlook emails
- [x] Inbox Rules
- [ ] Choose to attach v. in-line images – how relevant is this?
- Shared Projects
- Word//==Powerpoint/==/Excel
- [x] Shared documents
- [x] Tagging
- Microsoft To Do
- [x] Shared to do lists
- [x] Tagging
- Microsoft Teams
- [ ] How to create a team
- [ ] Access depends on team membership, not individual access
- Calendar and Scheduling
- [x] Features to make...

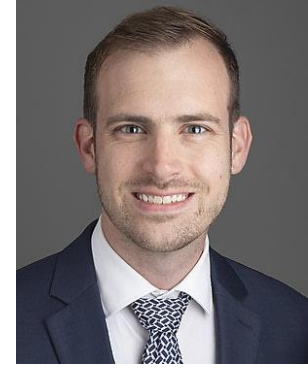
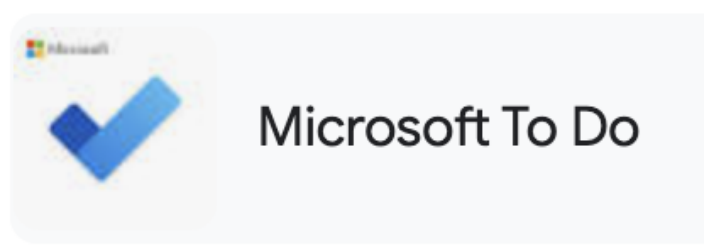
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Action buttons: New mail, Delete, Archive, Report, Sweep, Move to, ToDoist, Read / Unread, etc.

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  - Deleted Items
  - Junk Email
  - Archive
  - Notes 4
  - \*Forms, Links, Templates
  - @End of Day Review
  - @Next
  - @Waiting
  - > Clinical Care
  - Conversation History

Inbox ★




All done for the day  
Enjoy your empty inbox.



- ☰ Outlook
- ☰ My Day
- ☰ Planned
- ☑ Tasks
- ☰ Drafted Notes 6
- Projects
- ☰ O365 Talk
- ☰ Tickler 🔔
- ☰ Recurring Tasks 🌿
- ☰ Someday/Maybe ?
- + New list 📄

### Tasks ...

↑↓ Sort   □ Group

+ Add a task 

> Completed 135

- ☰ Outlook
- ☰ My Day
- ☰ Planned
- ☑ Tasks 1
- ☰ Drafted Notes 6
- Projects
  - ☰ O365 Talk
  - ☰ Tickler 🔔
  - ☰ Recurring Tasks 🌿
  - ☰ Someday/Maybe ?
  - + New list 📄

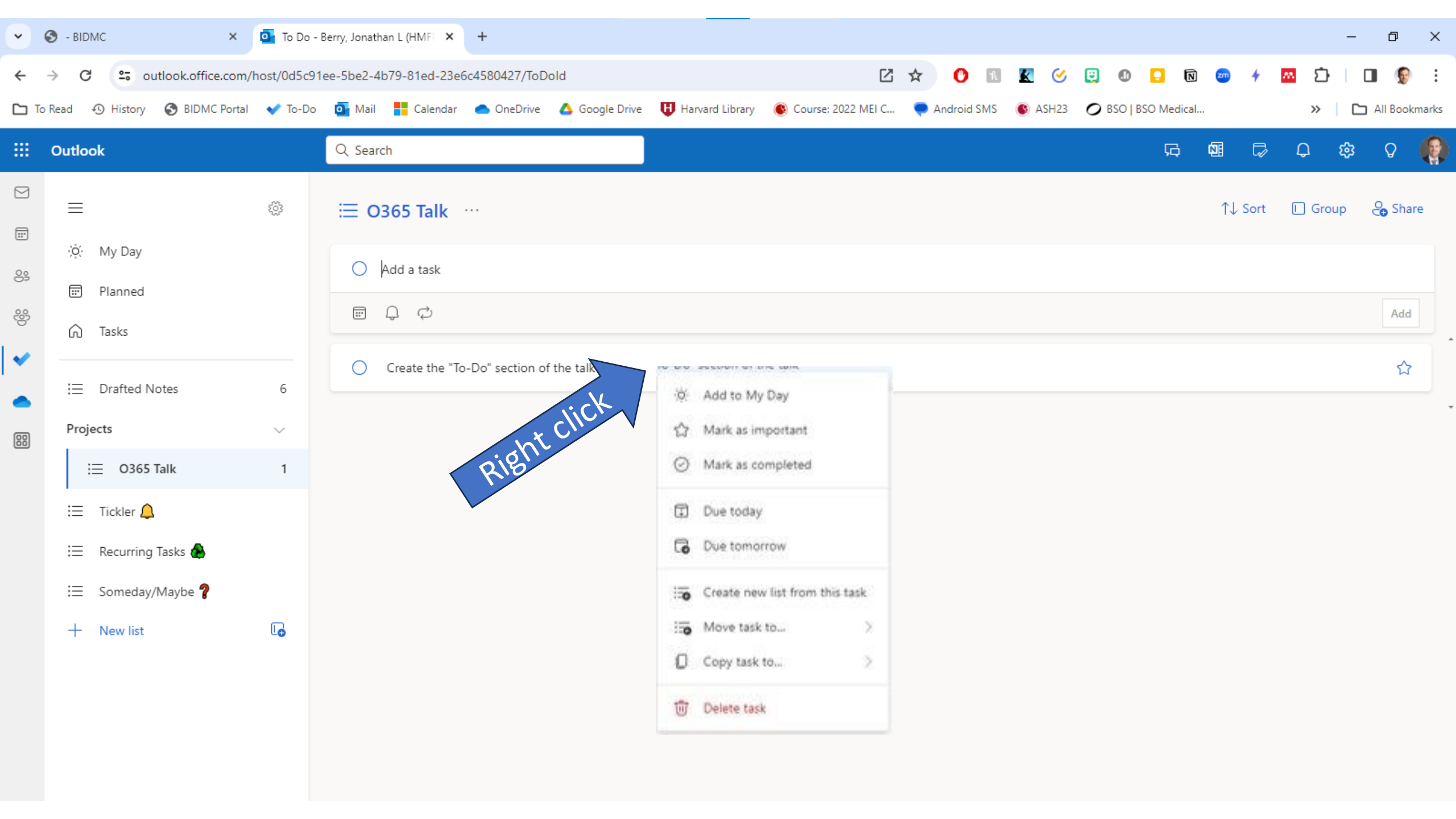
Tasks ... Sort Group

○ Add a task Add

○ Create the "To-Do" section of the talk ☆




> Completed 135







Right click










- ☀ Add to My Day
- ☆ Mark as important
- 🕒 Mark as completed
- 📅 Due today
- 📅 Due tomorrow
- 📁 Create new list from this task
- 📁 Move task to... >
- 📁 Copy task to... >
- 🗑 Delete task







☰  **My Day** ...  
Friday, February 9



-  My Day 1
-  Planned 1
-  Tasks
-  Drafted Notes 5

Projects ▾

-  O365 Talk  1
-  Tickler 
-  Recurring Tasks 
-  Someday/Maybe 
- + New list 

 [Add a task](#)

 Create the "To-Do" section of the talk  
O365 Talk •  Today

- My Day
- Planned
- Tasks
- Drafted Notes 6
- Projects
  - O365 Talk 1**
  - Tickle
  - ing Tasks
  - Someday/Maybe ?
- + New list

Right click

### O365 Talk

↑ Sort   Group   Share

- Add a task
- Create the "To-Do" section of the talk

- My Day
- Planned
- Tasks
- Drafted Notes 6
- Projects
  - O365 Talk
  - Tickler
  - Recurring Tas
  - Someday/Ma
  - New list

- Share list
- Remove from group
- Duplicate list
- Print list
- Delete list

### O365 Talk

Sort Group Share

Add a task

Create the "To-Do" section of the talk

- My Day
- Planned
- Tasks
- Drafted Notes 6
- Projects
  - O365 Talk 1
  - Tickler
  - Recurring Tasks
  - Someday/Maybe
  - New list


### O365 Talk

Sort Group Share

- Add a task
- Create the "To-Do" section of the talk

Add

#### Share list



Invite some people. After they join, you'll see them here.

[Create invitation link](#)

Anyone in your organization with this link can join and edit this list.

Message Insert Format text Draw Options

Rich text editor toolbar with icons for undo, redo, bulleted list, numbered list, bold, italic, underline, strikethrough, link, unlink, insert link, insert image, insert video, insert audio, and more options.

Send From: jlberry@bidmc.harvard.edu

To: Freed, Jason A (HMFP - Hematology and Hematologic Malignancies)

Cc:

Join my shared list in Microsoft To Do

Please join "O365 Talk", my shared list in Microsoft To Do. [https://outlook.office.com/tasks/sharing?InvitationToken=UhjnGsQQZ3zUdjFXMzWqmwEa\\_xOll4ls4lz02xxT2m4biaawlCSK-fr-e6GbBQis](https://outlook.office.com/tasks/sharing?InvitationToken=UhjnGsQQZ3zUdjFXMzWqmwEa_xOll4ls4lz02xxT2m4biaawlCSK-fr-e6GbBQis)

**Jonathan Berry, MD**  
Attending Physician, Hematology & Hematologic Malignancies, BIDMC  
Clinic Phone: 617-667-2100 | Clinic Fax 617-754-8795  
Office Phone (not for patient use): 617-667-0505  
Pager: 32471

 Book time to meet with me

- ☰
- ⚙️
- ☀️ My Day 1
- 📅 Planned 1
- 🏠 Tasks

---

- ☰ Drafted Notes 5
- 📁 Projects ▾
- ☰ O365 Talk 🗑️ 1
- ☰ Tickler 📌
- ☰ Recurring Tasks 🔄
- ☰ Someday/Maybe ?
- + New list 📄

☰ O365 Talk ...

↑↓ Sort [Group] 🗑️ 2

- Add a task [Add]
- Create the "To-Do" section of the talk  
☀️ My Day • 📅 Today [Profile] ☆



- Inbox Rules: Similar emails that you want to handle the same way automatically
- Snooze: Emails that you need to see at a certain time
- Scheduling Assistant: Great for 1:1 (or more) if everyone keeps their calendar updated
- Booking: Great for you to share with others
- Scheduling Poll: Coordinate  $\geq 2$  people



- Anything can be stored in OneDrive – figure out how you like to see files and how you want to access it
- You can open OneDrive files in the web apps or on the computer
- Shared documents let 2 or more people work on a file simultaneously or asynchronously
- Comment, tag (@) and even assign tasks to each other
- You can choose whether to send a file as a shared doc or an attachment



# Share with us!

## What other tools and strategies have you used?

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